

Schweizerisches Kompetenzzentrum für den Justizvollzug Centre suisse de compétences en matière d'exécution des sanctions pénales Centro svizzero di competenze in materia d'esecuzione di sanzioni penali

CORRECTIONS IN THE LIGHT OF DIGITAL TRANSFORMATION ARE WE READY?

THE DETENTION AND PROBATION FORUM 2020 25 AND 26 NOVEMBER 2020

The Swiss Centre of Expertise in Prison and Probation SCEPP is organising the third Forum on Detention and Probation, which will be full online, in cooperation with

- HITCJ, Harmonisation of information technology in criminal justice
- KRIMINALVÅRDEN, the Swedish Prison and Probation Service
- ICPA, the International Corrections and Prisons Association
- EuroPris, the European Organisation of Prison and Correctional Services
- REPR, Relais Enfants Parents Romands
- PERSPEKTIVE, Perspektive Angehörige und Justizvollzug

GOALS

- 1. Move the digitisation into a position of **necessity** for the criminal justice system and identify findings for the development of proper practice and transfer of knowledge.
- 2. Improve the fulfilment of **core missions** in particular reinforce the principles of normalisation and equivalence, rehabilitation and the protection of public safety through digital solutions and incentives based on experiences from Switzerland and abroad.
- 3. Discuss and clarify the **skills** required for offenders and professionals to optimally steer and make the best of the digital transformation.
- 4. Contribute to the **optimisation of handling process and support to individuals** using data-based and empirical knowledge.
- 5. Explore the possibilities and limitations of running an online forum offering a wide range of **exchange formats**, and gain **experience** on.



TARGET AUDIENCE

- Representatives from all professional categories and roles in corrections, including probation officers, staff working in pre-trial and administrative detention.
- The participation of trainees with management responsibilities in corrections is particularly desirable.
- Decision makers in corrections, heads of office, executives from prison and probation services and from the correctional facilities
- Suppliers of digital solutions or specific proper practice developers
- Other specialists with an interest in corrections issues

FOUR CORE TOPICS

In order to achieve the conference goals, the issue of digital transformation will be presented and discussed in relation to four core topics:

- Smart cooperation for a sustainable growth
- Strategies for digital transformation
- Digital solutions and digital skills
- Digital case management

FRAMEWORK

Plenary sessions

In each plenary session, key questions are answered by two experts: one working in Switzerland and one from another country. The moderator then discusses the topic with experts in the studio with a live broadcast. The conference participants get involved by submitting written comments and questions. Each plenary session is simultaneously translated into three languages: German, English and French. The number of participants is unlimited.

Workshops

Each core topic is explored in greater detail during several short workshops which take place at the same time. Each workshop generally runs twice.

The issues addressed in 25 workshops cover a wide range of areas of digital transformation in corrections:



| Smart cooperation for a sustainable growth | Strategies for digital transformation | Digital solutions and digital skills | Digital case management |
|---|---|--|--|
| Forecasting models and prospective information management | Harmonization of information technology in criminal justice HITCJ | Virtual contacts between inmates and their relatives | Offender Management Systems in a multi- stakeholder environ- ment |
| Business Intelligence | Digital solutions for security | Professional support for inmates' relatives | Electronic record management |
| Patient flow optimi- sation | Digital transformation strategies | Virtual reality | Business Process Management |
| Prison cell multimedia | Ethical issues and digital transformation | Work integration | Strengthening Desistance |
| Digital signature | Smart Prison | Inmates' E-wallet | Offender Management System Modernisation |
| | | Staff empowerment | Electronic patient record |
| | | Digital tools for man- datory environment | |
| | | Digital training for inmates | |
| | | E-Learning on dynamic security | |

During the workshops the participants can take part in the discussion (without their webcam turned on).

Some workshops are offered in several languages (French, German or English). The maximum number of participants per workshop is 25.

Exhibitors' stands

Innovative digital solutions and specific practice-oriented developments are presented in an exhibitors' area. The exhibitors are always available during both days of the conference and, on request, can also be reached for bilateral contact.

Networking

Participants are welcome to use the lounge for informal exchanges, where they can meet specialists for selected topics (with webcam or audio only).

Media library

The Swiss Centre of Expertise in Prison and Probation (SCEPP), in collaboration with its cooperation partners, provides multimedia content in the media library. Most of the material will also be available after the conference.



PROGRAMME

Wednesday 25 November 2020

All times in GMT +2 (Zürich)

8 00

Login for conference participants to the virtual platform Open access to unrestricted areas (e.g. lounge, media library)

From 8.30

Opening of the stands in the exhibitors' area

09.15 - 09.30

Welcome

- Opening remarks by Dominik Büchel, moderator of the conference
- Introductory conference by Patrick Cotti, director of the SCEPP

09.30 - 10.30

First plenary session - Smart cooperation for a sustainable growth

Management and planning in corrections require the use of aggregated information, which is based on joint standards and enables collection, analysis and use through an easily accessible platform. Collaboration with other organisations is also evolving in the digital age. The exchanging of data takes place electronically.

Speakers: Jacques Bühler (Deputy Secretary general, Federal Court, overall Project Manager Justitia 4.0) and Jan-Erik Sandlie (Deputy Director General, Norwegian Correctional Service)

Panellists: Thomas Sutter (stv. Leiter Gefängnis Zürich West, member of the Management Board of the HITCJ), Stéphane Birrer (Chief department criminal analysis Federal Office of Police fedpol) and Peter Wermuth (Leiter Klinik für Forensische Psychiatrie der Psychiatrischen Dienste Aargau AG)

Moderation: Dominik Büchel

10:30 - 11:00 **Networking break**

Open access to the lounge (informal exchanges), the exhibitors' area, as well as the media library.

11:00 - 12:15

Workshops



12.15 - 13.15 Lunch break offline

13.15-13.30

What does the hitcj programme bring to prison and probation?

 Jens Piesbergen (Programme Manager HITCJ) presents the programme Information Technology Harmonisation in Criminal Justice with focus on the current situation and future services of HITCJ towards corrections.

13.30 - 14.30

Second plenary session - Strategies of digital transformation

In the second plenary session, we discuss issues of how prison and probation officials should tackle digitisation and how a digital strategy should properly be implemented.

Speakers: Håkan Klarin (IT Director and Head of the IT Department Swedish Prison Service) and Jens Piesbergen (Programme Manager HITCJ)

Panellists: Sylvie Bula (President of the Conference of Heads of Cantonal Prison Services CHCPS, cheffe du Service pénitentiaire du canton de Vaud) and Stefan Weiss (Vice-President of the CHCPS, Leiter Dienststelle Militär, Zivilschutz und Justizvollzug, Kanton Luzern)

Moderation: Dominik Büchel

14.30 - 15.30 Networking break

Open access to the lounge (informal exchanges), the exhibitors' area, as well as the media library.

15.30 - 18.30 (option to extend until 19.15)

Workshops



Thursday 26 November 2020

8.00

Login for conference participants to the virtual platform Open access to unrestricted areas (e.g. lounge, media library)

From 8.30

opening of the stands in the exhibitors' area

09.30 - 10.30

Third plenary session - Digital solutions and digital skills

This core topic revolves around the digital skills of offenders and professionals working in corrections. The focus is on implementing the principles of normalisation and equivalence and reinforcing rehabilitation efforts.

Speakers: Marcel Ruf (Direktor JVA Lenzburg, Kanton Aargau, Chair of the Responsible Body for Federal Examinations for Prison Staff,) and Pia Puolakka (Project Manager Central Administration, RISE Criminal Sanction Agency, Finland)

Panellists: Florus Mulder (Head of the Training Department, Swiss Centre of Expertise in Prison and Probation, SCEPP), Myriam Heidelberger Kaufmann (Projektleiterin Smart Prison Witzwil, Kanton Bern) and Florian Dubail (directeur de la Prison du Bois-Mermet et de l'Etablissement du Simplon, canton de Vaud)

Moderation: Dominik Büchel

10.30 - 11.00

Introduction by international prison associations: EuroPris and ICPA introduce their organisations

11.45 - 12.15

Workshops

12.15 - 13.15

Lunch break offline

13.30 - 14.30

Fourth plenary session - Digital case management

Case management in corrections is currently often based on a hybrid working model, a mixed form of paper and electronic case management. The paradigm shift from paper-based to electronic case work lies ahead - to digital case management with full electronic and seamless business processes. In this final plenary session, the challenges of the transition to digital case management will be discussed.



Speakers: Daniel Schlüsselberger (Leiter IT, Projekte und Qualitätsmanagement, Bewährungs- und Vollzugsdienste, Kanton Zürich) and Iren Irbe (Head of Division at Centre of Registers and Information Systems, Estonia)

Panellists: Tanja Veith (Co-Leiterin Vollzugszentrum Klosterfiechten, Kanton Basel-Stadt), René Duc (chef de l'Office des sanctions et des mesures d'accompagnement du canton du Valais), Jens Piesbergen (Programme Manager HITCJ)

Moderation: Dominik Büchel

14.30 - 15.30

Break

Open access to the lounge (informal exchanges), the exhibitors' area as well as the media library.

15.30 - 18.30 (option to extend until 19.15)

Workshops

ORGANISATION

Access to content

The access to the records of the plenary sessions and workshops will remain possible up to 6 months after the Forum for all registered participants. Should you not be available to attend the Forum on November 25 and 26, we still invite you to register and get access to the contents in time shift.

Languages of the Event

The languages used are German, French and English. Simultaneous translation in three languages will be provided for the plenary sessions. Some workshops will also be translated (please refer to the specific indications at the registration).

Moderation of the Forum

Dominik Büchel, advocacy SA

Contact

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